



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Corporate Office
Welfare & Sports Section
Bharat Sanchar Bhavan, Janpath, New Delhi-110001

No. 2-1/2013-PHA

Dated 10th December, 2013

To

The CGM
Haryana Circle/UP (West)/Maharashtra, BSNL

Sub : - Provision of Discount in Billing Software for MTNL Offices/Officers/Staff

I am directed to state that a committee comprising of senior officers from DoT/BSNL and MTNL was formed in the DoT to resolve the left out issues pertaining to the service connections.

2. The recommendation of the committee on the subject are as under :-

- (i) Both BSNL and MTNL shall provide a discount of 30% on all telephone bills (including mobile and broadband) in FMC, plan charges, Usage Charges etc. for all telephones in offices and residence of the officers/staff on standard-tariff package/plan.
- (ii) The telephone charges for telephones including Broadband & leased lines installed/working in offices shall be paid by BSNL/MTNL to each other.
- (iii) The telephone bills of residential connections including Mobile phones provided to the officers/staff shall be paid by the Officers/staff concerned to the billing authority and shall get reimbursement from its respective organization as per their entitlement.
- (iv) The telephones and other services can be got disconnected by the service provider in case of non-payment of bills in time.

3. After the submission of the recommendations of the above committee, MOU has been signed between MTNL and BSNL, a copy of the MOU is also attached herewith. You are requested to kindly make necessary modifications/arrangements/changes in the billing software so that the recommendations of the committee can be implemented.

4. The recommendations of the committee relating to service connections as mentioned above will be implemented from bills issued on or after 01-01-2014.

5. The residential service telephone/mobile/broadband connections provided to the MTNL/BSNL officers/staff may not be disconnected on the old outstanding dues. The old outstanding dues for the period prior to implementation of these instructions may be kept separately by both BSNL & MTNL and may not be included in the current bills.

6. Compliance report may kindly be sent to the BSNL C.O.

This issues with the approval of the competent authority.

(S.K. Chugh)
DGM (Welfare & Sports)

Copy to : -

1. Sr. GM/GMs PDP (CFA) P & P-CM/EB/VAS/GM-F (CFA), IT-CFA
2. Nodal Billing Centre, Chandigarh
3. ITPC, Pune/Trichy/Kolkata, Chandigarh

Copy for information to : -

1. PS to CMD, BSNL
2. All Directors, BSNL Board
3. All EDs/Sr. GMs/GMs, BSNL C.O.
4. CMD, MTNL